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CHALLENGES AND RESPONSIBILITIES: THE ROLE OF THE INSTITUTION

Dr Jacomijn van Haersolte-van Hof, Director General LCIA

I. INTRODUCTION

- Current position of the LCIA in the world of international arbitration and plans for the future
- Arbitration is becoming increasingly complex
- Multiple players, stakeholders (parties, counsel, arbitrators, non-government organisation, governments)
 - Different interests and perspectives
 - o Sometimes they are reasonably aligned (efficient and effective dispute resolution)
 - Sometimes they come into conflict (for example, transparency / confidentiality)
- What are the issues? Real and perceived
 - Internal, which involve the process (arbitrator appointments, duration, counsel conduct)
 - External (sanctions, misconceptions triggered by TTIP debate)
 - Some arguably mixed (diversity, use of legal secretaries)
- · Balancing party autonomy and due process
- Institutions play a central in addressing these issues. But the responsibility is shared between all stakeholders.
- Responsible institutions should engage in all challenges (including perceived).
- Goal today is to review a number of these challenges, explore possible solutions and identify the roles to be played by different stakeholders.
- Discussion of "internal" challenges will focus four aspects:
 - Arbitrators
 - Costs and duration
 - Tribunal secretaries
 - Counsel
- Discussion of "external" challenges will focus on two issues:
 - o TTIP debate
 - Sanctions
- All of this is of course related to the underlying theme and challenge what does the LCIA want to do in the coming years more cases? Bigger cases? More diverse case load? Greater specialisation? Focus on a particular region?

II. INTERNAL CHALLENGES

2.1 Arbitrators and their selection: Arbitrators should be good, independent and impartial, available and affordable

2.1.1 Appointment

- General: parties or institution? How do we find these people?
 - o ICSID rosters, fixed number of people
 - Party nominations
- Different institutional solutions
- The LCIA appoints all arbitrators
- · Education is vital
 - Surprising how badly people are informed
 - Even users still need to be reminded what distinguishes the procedures.
- Development of soft law
 - o IBA Guidelines define when someone can be seen to be impartial and independent.
 - Rules are constantly revised
 - o Good and bad. Can be difficult to pin what the applicable norms are.
- What can the institutions do?
 - o Provide a good procedure.
 - Provide transparency in the process.
 - LCIA challenge procedure reasoned decisions which can be lengthy and do justice to the issues brought before the division.
 - The LCIA is seeing fewer challenges over the last few years there is a lot to be said for a strong challenge process
 - o External transparency gives legitimacy to the process anonymised digest of challenges.
- Appointment process
 - O What do we do as an institution?
 - o How does it work when it comes to an actual case?
- Only in situations where institutions get to select the whole team can you mix and match.
 - The LCIA selects in about 50% of cases.

2.1.2 Diversity

Goal itself (external challenge)

- Diversity is a diverse concept
 - Gender at least reflect makeup of law firms. LCIA stands at 12%, this is not high enough.
 - Age/experience first time appointees tends to be a correlation between first time appointees and age.
 - Cultural (legal; language; nationality) institutions should look at these constructively to make sure we get the right fit.
- Diversity improves the quality and sustainable pool of arbitrators (institutional interest)
- The Pledge
 - We should look at what the LCIA as an institution can do: transparency; steer composition; conferences
 - Parties and counsel; each list to contain women
 - Arbitrators when selecting a chair can take diversity into account
- o Not a quota system, but should give more attention to the matter of diversity

2.1.3 Availability

- Conflicting demands of users (quick appointment / thorough review)
- Conflicting interests of different players
 - Arbitrators want to have enough work
 - Parties want arbitrators with enough experience but also enough time
 - Institutions want to make everybody happy:
 - arbitrators should have time; but also capable and experienced
 - parties should be satisfied in the actual case but also with the overall experience (we want Mr X but we also want you to tell him that he needs to write his awards within 6 weeks)
 - institutions: continuity and spread
- New LCIA Rules refer to availability in the rules
 - Implement this requirement of availability through a form
 - It is only when we get detailed information can we make a sound judgment
 - We now ask how many awards individuals have outstanding this is more helpful than just case numbers
 - Also ask for the commitments people have in terms of hearings.
 - Only when people trust us can we make that information work.

2.1.4 Affordability: cost (and duration)

- Arbitration needs to be time and cost effective (while not compromising quality)
- Different systems of remunerating arbitrators
 - o Hourly
 - Ad valorem
- · Connects to duration
 - o If you control the process, efficient way of reducing costs
- Increasingly competitive landscape cost is used by all stakeholders as a reason to use certain institutions / ignore institutions / comment on other institutions
- Hourly rate is transparent
 - You can plot all of our numbers in a system and see what the costs have been in arbitrations under the LCIA Rules
 - o There is no typical LCIA case
 - o You have to look at actual cases. But you can look at averages.
- Be transparent publicise/debunk the myth

2.2 Legal secretaries

- · Who are they and what tasks are they performing?
- Distinguish myth and reality (arbitrator whose English is limited and produces perfect awards)
 - You need to know what the process you're getting yourself into is.
 - Regulation?
 - Conflicts need to abide by the same standards of independence / impartiality
 - o Cost
 - o The issue is not fully developed yet
- LCIA's procedure
 - Both parties must agree. But what happens if the parties don't agree and the Tribunal still wants the Tribunal secretary?
- Education and discussions: LCIA/CIArb conference
- Concrete steps:
 - o Lists?
 - o PCA treatment?
 - Develop good practice guidelines
 - Transparency
- Significant role for institution (but parties and arbitrators should be frank and transparent)
- Not about passing judgment, but facilitating a discussion and enhancing good practice.

2.3 Counsel

- Freedom to select
- Replacement
 - Barristers
 - But not exclusively
- Conduct: core standards
- Sanctions:
 - o Who? Tribunal
 - o How far do you go?
- Role of the institution:
 - o to provide the regulatory framework
 - o not to make the actual decision: it is about regulating a procedure not to regulate a profession
- Guidelines in LCIA Rules:
 - o One of the developments decided before I arrived.
 - o General guidelines
 - o wholeheartedly embrace, genuinely happy to spread the gospel
 - o area where the LCIA is taking a leading role in developing law

III. EXTERNAL CHALLENGES

3.1 Intro: myths and realities

- Two external challenges
 - o TTIP debate characterised by misconceptions and confusion.
 - Sanctions misconceptions as to the effect and reach.
- These misconceptions and perceptions are having a knock-on effect in the context of commercial arbitration.
- Larger public is misinformed as to what arbitration is all about.
- Institutions should join forces to protect the system and counteract misleading perceptions.

3.2 TTIP debate

- System of international arbitration as we know it under threat
- LCIA: the knock on effect

3.3 Sanctions

- Sanctions potentially affect
 - The substance of the contract
 - The system itself counsel, the tribunal and the institution.
 - "New players" (eg SIAC) capitalising on sanctions as a marketing tool
 - What is the problem? Are they resolving a non-problem?
 - EU and US sanctions
 - o Different scope
 - Different implementation
 - Focus EU sanctions:
 - Sectoral
 - A few, big, companies
 - Limited scope (issuing loans)
 - o Asset freeze
 - Broader scope, but not unlimited; if funds need to be paid, get license
 - But equally limited number of entities
 - What is the effect for institutions?
 - Administrative: check and recheck
 - o To avoid US sanctions: avoid US nationals

- The practical concerns are actually the (indirect) effect of Iranian sanctions (banks)
- Emotion need to go out there and not be afraid to talk about the issues.
- Are (Russian) parties avoiding arbitration altogether?
- o Anecdotal evidence both ways
- o RAA ballot: no change

IV. CONCLUSION

- These are some of the challenges that face institutions in general and the LCIA
- All have a role to play
- All stakeholders have an interest this interest comes with a responsibility institutions should lead the way?
- But work with not against the institution
- Shared responsibility.

My plans

- Bottom line: institutions can do a lot, but only where parties allow that
 - o The case for institutional appointment
 - Impartial and independent arbitrators
 - Quality
 - Availability
 - o Diversity: the Pledge
 - Costs: The case for hourly remuneration: transparency
- Secretaries
- Go out and speak (both on TTIP and esp sanctions: RAA example: you need to be there, don't duck the issue; go to see the users, US Russia)
- The overall direction at the LCIA
 - o My role obviously limited, Board and the Court
 - o Realities: increasingly competitive
 - Not for profit stay true to our own values
 - Seek realistic opportunities
 - Recognise where our strengths lie international institution based in London, with expert arbitrators that is a great asset, Russia/CIS.
 - Involvement
 - Involve users and supporters
 - Conferences
 - Moots
 - Twitter
 - Website